# Important Update: Arkansas House Bill (HB) 1150 and CVS Pharmacy Services

[Background 1](#_Toc204937913)

[Key Talking Points for Member Calls 1](#_Toc204937914)

[Member FAQ 1](#_Toc204937915)

[Media Inquiries 1](#_Toc204937916)

**Description:** Important Update regarding Arkansas House Bill (HB) 1150 and CVS Pharmacy Services.

|  |
| --- |
| Background |

On April 16, Arkansas passed **House Bill 1150**, which prohibits any CVS Health entity from owning or operating a pharmacy or providing mail-order dispensing services in the state starting January 1, 2026. This decision is unfortunate and may impact access to pharmacy services for many Arkansans. It is important to note that the House Bill passed on April 1 is **currently under review**, and the proposed change date of January 1, 2026, **is on hold** while the courts process the initial court order. The order applies to all related activities by the state, which can create confusion and uncertainty for members as the courts work to resolve the matter.

[Top of the Document](#_top)

|  |
| --- |
| Key Talking Points for Member Calls |

* **Understanding the Law:** HB 1150 targets Pharmacy Benefit Managers (PBMs) and affects CVS Health’s ability to operate pharmacies and mail-order services in Arkansas starting in 2026.
* **Current Status:**
  + **All CVS retail pharmacies currently remain open** and will continue to dispense to Arkansas patients while we work on all available options.
  + **CVS Mail Order Pharmacy is still operational** and can continue managing prescriptions for Arkansas patients at this time.
* **Reassurance to Members:**
  + CVS Health is **committed to supporting members** and maintaining pharmacy services.
  + There is **no immediate action required** from members.
  + Pharmacy teams should **reassure patients** that their care is a priority and CVS is exploring all available options.
* **Advocacy and Next Steps:**
  + We continue to advocate for our colleagues, customers and patients and the important services we provide to Arkansas.
  + Ongoing updates will be provided as the situation evolves.

[Top of the Document](#_top)

|  |
| --- |
| Member FAQ |

**Q: I am a patient in Arkansas. Will I be able to continue to receive Mail Order prescriptions?**  
**A:** Yes. CVS Mail Order Pharmacy can continue to manage your prescriptions at this time. We are committed to supporting you and are exploring all available options.

[Top of the Document](#_top)

|  |
| --- |
| Media Inquiries |

Do not speak to the media. Direct all inquiries to [**CVSMediaRelations@cvshealth.com**](mailto:CVSMediaRelations@cvshealth.com).

[Top of the Document](#_top)

Not to Be Reproduced or Disclosed to Others Without Prior Written Approval

**ELECTRONIC DATA = OFFICIAL VERSION / PAPER COPY = INFORMATIONAL ONLY**